## **Future Directions CIC**

Future Directions' senior directors came together to shape programmes enabling the development of new and aspiring managers and deputies.

"Whilst external training can be great from a knowledge point of view, we felt it was important that we personalised leadership and management development around our own values, ways of working and policies.

"What we've done over the past 18 months is to develop the foundations of a more formalised leadership and management programme that we're introducing. This will cover a number of objectives aimed at every level of management, starting with aspiring managers and covering what they need to do.

"We've created a support plan for our aspiring managers that sets out that when you move up through the organisation here are the skills, values and behaviours that you need to demonstrate."



"We publish our programme for the year ahead so that our deputy managers, deputy team managers, team managers and others can plan their learning and development at the earliest opportunity.

"Our leadership and management programmes are proveam uF.29 popor public public levelfd aies. Jj e ye career pathway for them at Future Directions CIC."