



Care Certificate





What should adult social care services consider when commissioning out some parts of the Care Certificate delivery?

Responsibility for the quality of the induction of new workers rests entirely with the adult social care service. For regulated services, the Care Quality Commission (CQC) will expect the service to internally deliver or commission high quality learning provision. Failure to do so can impact on the quality of care and meeting the CQC Fundamental Standards of Quality and Safety.

Adult social care services commissioning out some parts of the Care Certificate to a learning provider must carefully select these based on their ability to effectively train the care workers. Before commissioning any training, services should review the training materials, understand the experience and qualifications of those delivering the training, follow up references etc.

Related resources: [Endorsed Learning Providers](#), [Choosing Workforce Learning](#), [On-going Learning and Development Guide](#)